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Maxime Mouille
IT Engineer Systems and Network at Log'S



Company:
Log'S

Industry:
Logistics

Country:
France

Solution:
Ootbi by Object First

Results:

Up to 98% reduction in recovery times (from 72-96 hours to 2 hours), immutable backup protection, and enhanced disaster recovery confidence

Log'S Cuts Recovery Times by 98% and Ensures Ransomware Resilience with Object First

Introduction & Executive Summary

Log'S is a leading logistics company operating across France, Belgium, and Morocco. With 1.25 million square meters of warehouse space and around 3,000 employees, the company stores products for both B2B and B2C customers and plays a critical role in supply chain operations across multiple international markets.

With the threat of ransomware continuing to escalate—and recovery times stretched beyond acceptable limits—Log'S needed an immutable backup solution that could dramatically reduce restoration timeframes while providing robust protection against cyberattacks.

Log'S ultimately implemented Object First's Ootbi (Out-of-the-Box Immutability) appliance thanks to its true immutability, seamless Veeam integration, and simple deployment process.

The Challenge

Before implementing Object First, Log'S relied on a combination of disk backup and LTO tape storage for their backup environment. This setup resulted in several critical operational challenges:

- **Extended recovery times** that would require 72 to 96 hours to restore operations following a severe ransomware attack
- **Limited ransomware protection** due to a lack of immutable backup storage
- **Complex recovery processes** that increased the risk of extended downtime during critical incidents
- **Operational vulnerability** that could severely impact supply chain operations for customers across multiple markets

For a logistics company handling time-sensitive operations on an international level, the prospect of multi-day recovery times posed an unacceptable business risk.

The Solution

Log'S identified immutability and rapid deployment as two key requirements for a new backup solution.

Maxime Mouille, IT Engineer Systems and Network at Log'S, explained: **"We wanted to have a new solution that is immutable and easy to deploy, as we have a limited infrastructure team. We need efficient solutions that can make a great benefit directly."**

After discovering Object First through social media, the company was immediately encouraged by Ootbi's key capabilities—which directly matched Log'S requirements. The deployment process exceeded expectations, with the business's own small infrastructure team able to implement the solution quickly and efficiently. **"The deployment process was smooth, and it was easy to deploy and have our backup on it,"** Maxime Mouille confirmed.

Ultimately, Log'S has positioned Object First not as a replacement for existing infrastructure, but a strategic addition to fill critical security and performance gaps.

The Results

By implementing Ootbi, Log'S fulfilled all its requirements for an immutable backup storage solution:

- **Recovery time reduction of up to 98%** from 72-96 hours down to approximately 2 hours for critical systems restoration
- **Immutable backup storage** providing robust protection against ransomware and other cyber threats
- **Instant VM recovery capabilities** enabling rapid restoration of critical servers
- **Enhanced business continuity** with dramatically improved confidence in disaster recovery capabilities

The transformation has had a profound impact on LOG's operational security posture. According to Maxime Mouille: **"Our security is directly improved by having immutable backups ready to get back to production with the instant VM recovery."**

What's more, the dual validation process for critical actions such as appliance resets—requiring approval from 2 internal IT team members and an Object First engineer— even further guarantees security by strengthening the immutability of the solution.

The overall implementation has provided significant peace of mind for the business as a whole: **"The Object First support team has proven to be highly responsive and professional, ensuring quick resolution to our requests. It's really helpful to know that in only 2 hours or so we can have all our critical servers back to life again!"**

Conclusion

Log'S implementation of Object First's Ootbi appliance successfully addressed their critical backup storage challenges while delivering measurable operational improvements that directly impact business continuity.

Maxime Mouille highlighted the key success factors: **"The main point is the simplicity of the solution—and its capacity to restore things fast!"**

Looking toward the future, Log'S views Object First as a cornerstone of their disaster recovery strategy. As Maxime Mouille summarized: **"I would be happy if I don't actually have to use the solution much—because it means we haven't been attacked—but if something goes wrong, I'd be confident in having Ootbi in our backup system."**